



PET AGREEMENT

Welcome to Oaks on the River Resort! We look forward to providing a memorable stay for you and your pet.

1. As classified by Americans with Disabilities Act (ADA), is the animal visiting to assist with a disability?

Yes ___ | No ___

2. As classified by Americans with Disabilities Act (ADA), what task is the animal trained to perform?

To ensure the comfort and enjoyment of our guests, this agreement applies to your pet's stay:

1. **Pet Fee:** Daily \$50 and a one-time \$100 per stay non-refundable cleaning fee. The deposit is charged to your account on day of arrival. This covers the cost of deep cleaning the room and replacement of the air filter in preparation for the next guest.

2. **Damage Assessment:** You will be billed for any damage caused by your pet or for any extraordinary cleaning necessary after your pet's stay. You must tender a valid credit card at check-in, and acknowledge by signing this agreement, you expressly authorize the Resort to charge these costs to your credit card during or after your stay.

3. **Acceptable Pets:** We welcome all well-mannered, disease-free dogs 12 pounds and under. We reserve the right to require immediate removal of any pet that displays dangerous or unacceptable behavior, including but not limited to, biting, excessive barking, evidence of disease, urination, or defecation in public areas. No more than one pet may occupy a guestroom. You will be responsible for all charges relating to the removal of your pet including transportation and kennel fees.

4. **Pet-Friendly Areas:** Your guestroom will be located on the first floor west end to provide easy access to our pet-friendly area by the Oak. Pets are allowed only on the upper level of the River Front Lawn by the Large Oak as well as the hallway to and from your guest room. Pets are allowed in parking lots and pavement, however, please observe all posted signs about specific pet restrictions. We regret that pets are not allowed in The Oaks Club and Cedar Bar, Fitness Center, Spa, Ballroom, Gift Shop, Pool Deck, or any areas where Food and Beverage are served. This exclusion does not apply to guide or service animals.

5. **Leashes:** Per Georgia state law, pets must be securely leashed once outside of guest room.

6. **Door Hanger:** Please place the Privacy sign on your door's exterior whenever your pet is in your room. We kindly ask that your pet not be left unattended at any time during your stay for the comfort of the animal and other guests.

7. **Housekeeping:** For the safety and comfort of your pet, upon arrival, a designated time will be established to service your room. Housekeeping will enter your room only if:

- You are present and your pet is leashed or caged

- Your pet is not present

8. **Damage to Guestrooms and Common Areas:** Your account will be charged for the repair or replacement cost due to any damage or discomfort of others caused by your pet.

9. **Responsibility Waiver:** You agree to be responsible for any unreasonable costs, expenses or other losses incurred by Oaks on the River Resort that are a result of any complaint by a resort guest arising from your pet and its use of the premises, including, but not limited to, the cost of a complimentary meal or lodging.

10. **Release and Indemnification:** You agree to release, defend, and indemnify Oaks on the River Resort from any and all claims or damages related to you, your pet or your pet's stay at the Resort, including claims by third parties.

Signed and Accepted:

Signature

Pet's Name

Printed Name

Room Number | Departure Date

Date

Cell Phone Number